



No. IITH/40/A/2024/RTI/MS

Dated: 24.01.2024

To,

Sub: Disposal of appeal filed under RTI Act, 2005.

Ref: 1.Your RTI application with Reg.No. IITHY/R/E/23/00106, dated:26.12.2023.

2.Your appeal No. IITHY/A/E/23/00009, Dt.26.12.2023

Dear Sir/ Madam,

I have gone through your appeal with registration No. IITHY/A/E/23/00009, Dt. 26.12.2023 and the reply furnished by the CPIO with reference to your RTI application cited above. Having examined the matter in detail, I sum up my observations as follows.

4	Information Sought	Information given and details of documents, if any, furnished.
	<p>Its very contradictory to me that you are not reimbursed cancellation fee of cancelled flight ticket which I booked for Model G20 Stage 3 after email confirmation on 13 July 2023 from your side where you were not mentioned that flight ticket booked must be from irctc</p> <p>There are certain questions that arise against your decision I am asking you to provide written clarification on following points</p> <p>IRCTC is only PSU which is designated for Railway Tickets and also allows confirmkt and another authorized platform to book railway ticket provided integrated invoice and One railway One PNR but in case of Flight itself Indigo Air India etc. have their own Booking Platform and many legal aggregators like clear trip Make my trip etc. available there And cancellation charges taken by Airline itself then are you denying legality of Airlines Air India Indigo Are Air India and Indigo officially owned by IRCTC</p> <p>If none if Airlines are governed by the Govt of India Then why do you reject the claim of Clear Trip booking</p> <p>If you are not interested in accepting Clear trip Platform Invoice Then Why are you not allowing Original Invoice issued by Airlines itself for Their</p>	<p>As per the OM No. 19024/03/2021-E.IV dated 16.06.2022 issued by Government of India, Ministry of Finance, Department of Expenditure, in all cases of air travel where GOI bears the cost of air passage, air travel tickets shall be purchased only from the three authorized travel agents namely,</p> <ol style="list-style-type: none"> 1. M/s Balmer Lawrie & Co Ltd 2. M/s Ashoka Travaels and Tours 3. M/s IRCTC <p>Please find the copy of the order enclosed as Annexure-I.</p> <p>Further all the student/participants were duly instructed to book the tickets from any of the above agencies.</p> <p>Therefore, the claims are processed as per norms of the GOI and ineligible amount was not considered.</p>

<p>Cancellation Fee which must be borne by you for sudden change in event If all reimbursement needs IRCTC then Please confirm Ola Uber owned by IRCTC If not, then how did this Reimbursement happen Kindly provide a reason for no reimbursement of my flight cancellation charges Rs 4522 and Rs 3000 for my PNR 5KWBIN Air India and IPFNKP Indigo respectively whereas clear trip convenience fee is already excluded</p>	
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Grounds of the appeal:

Provided Incomplete, Misleading or False Information

Appeal Text:

We are not getting instructions through email that I should book Air ticket through IRCTC. and Its also a fraudulent act that one bill reimbursed to multiple beneficiary having same cab booking ID, which shown IIT Hyderabad duality.

My email conversation did not received instruction to book ticket from IRCTC.

Also My Cab booking have been reimbursed to another Beneficiary Also, what is your idealistic provision, You are also part of indulging unfair practices.

Disposal of Appeal:

Instructions regarding the booking of tickets were shared through email dated 21.09.2023 and through WhatsApp on 12.07.2023 and the applicant was already on the mailing list/message list. Relevant documents in this regard are enclosed herewith.

2.Other comments of the applicant are hypothetical in nature. Hence, the information cannot be provided.

3. Appeal against the decision of the Appellate Authority lies with the Central Information Commission, Room No.326, 'C' Wing, II Floor, August Kranti Bhawan, Bhikaji Cama Place, NEW DELHI 110 066.

Yours faithfully,

Sd/-
(V Venkat Rao)
Registrar & Appellate Authority,
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040 2301 6055